

AGR - SACO - Investigation Report
 This is the Agriculture ACO Investigation Report

- Case # = 2025-3

1/24/2025 at 10:21:42 AM

Report Title

State of Connecticut Animal Control Office Investigation Report

Board	Case Number	Date Received	Date Closed	Respondent	Resolution	Complainant	Case Nature	Description	Comments
ANIMAL CONTROL	2025-3	01/03/2025	01/13/2025	BONE AND BARK INN			Investigation	Other	A complaint regarding Animal Neglect was received regarding the Bone and Bark Inn.

Type	Name	Credential Number	Address	City	State
Complainant					CT

Type	Name	Credential Number	Address	City	State
Respondent	BONE AND BARK INN		15 CANNON RD	WILTON	CT

Key	Name	Address	DOB	Gender	Race
No Entries Found					

Respondent Name	DBA	Status	Department	Date Received	Date Closed	Complainant Name	Case Comments	Resolution	Found Issues
BONE AND BARK INN		CLOSED	Animal Control Division	1/3/2025	1/13/2025		A complaint regarding Animal Neglect was received regarding the Bone and Bark Inn.		

Type	User Name	Date	Comments
Notes	Mary Santagata	1/3/2025 2:39:47 PM	On 1/3/25, the Officer of the day, Hannah Orenstein received a phone message complaint regarding the Bone and Bark Inn. The Bone and Bark Inn has been operating without a CT License for a Commercial Kennel. Orenstein placed a call to the caller, [REDACTED] and emailed the following information to me. [REDACTED] called this morning with concerns about Bark and Bone Inn at 15 Cannon Road, Wilton. She states the owner, Erasmo Farinas, does not check or keep immunization records on file, does not allow pet owners inside the facility, allows intact males and females together, and does not maintain a clean facility. She reported that her dog has returned from the facility physically dirty and with a significant odor. She stated her local ACO is looking into the facility but referred her to us as well. She can be reached at [REDACTED]. I believe she called before and there is a saved message on the AGR voicemail from her. She also stated the owner is in court for issues relating to his dog biting people."
Notes	Mary Santagata	1/3/2025 2:53:43 PM	On 1/3/25 I placed a call to [REDACTED] regarding her complaint against the Bone and Bark Inn. [REDACTED] reported she had her 11 pound havapoo attend doggie day care there and she had spent one night there. [REDACTED] stated when her dog came home her paws and nails were black and she had a horrible odor to her. [REDACTED] met the owner of the facility Erasmo Farinas outside the facility, and she was not allowed inside. [REDACTED] asked multiple times about where she could upload her vet information and Farinas never answered and never collected vet work. [REDACTED] stated when her dog was spending the overnight Farinas reported he would provide pictures, and he never did. [REDACTED] stated she saw Farinas's mug shot on the Wilton 412 town page regarding his most recent arrest (4 misdemeanor counts, 2 counts nuisance dog, and 2 counts allowing vicious dogs to roam) and many people started to complain about him. One person reported how her dog, Piper went missing from the facility.
Notes	Mary Santagata	1/10/2025 1:53:30 PM	On 1/2/25, I sent the following information in an email to Chief Baker, Attorney Briggs, and Director Duffy. "On 12/10/24 I issued an infraction to Erasmo Farinas, owner of Bone and Bark Inn in Wilton. The infraction was for 22-344g maintaining a commercial Kennel without a license. This kennel has been operating since 2018. It is located at 15 Cannon Rd in Wilton, CT06897. Officer Chris Muir of Wilton animal control confirmed they were still operating on 12/27/24. I spoke with Paula in licensing today who confirmed she has received nothing regarding this kennel. Centralized infractions confirmed he paid his ticket on 12/28/24 at 5:23 am." It was decided for me and Chief Baker to make a visit to Farinas together on 1/9/25.

Type	User Name	Date	Comments
Notes	Mary Santagata	1/13/2025 10:09:27 AM	On 1/9/25, Chief Baker and I went to the Bone and Bark Inn. An employee answered the bell, and we asked to have her contact Erasmo Farinas as he is operating without a license. Farinas had left the property and came back to meet with us. Farinas was hesitant to let us inside however, ended up doing it. Farinas reported he is selling the business and is moving to Maine. Farinas stated he has a buyer for the business. Farinas was told that he needed to tell the buyer that the business is not licensed. Farinas stated he was not aware that he had to get a license, and he would work on getting one. Chief Baker asked if we could do a walk through to show him what was necessary to be licensed. We walked through the Kennel and found many problems that would not allow this business to be licensed. The flooring was not impervious in many sections. The stairs had carpet and the wood flooring in many sections was coming up and destroyed. The cages the dogs were in had damage that made the dogs at risk for injury. The door frames were damaged and not impervious, along with outside wood fencing, and benches. Farinas was advised that he would need to shut down to provide the updates and get licensed. Farinas was issued an infraction 22-344(g) for operating without a license. Case closed and ready for supervisor review

Crime Description
No Entries Found

Type of Complaint	Statute	Incident & Location	Town & Code	Incident (Y/N)	Complaint	Damage	Investigation Date	Complainant NotifiedDate	Complainant Type	Complaint Recieved Time	Invest Time
No Entries Found											

Action Type	Assigned To	EffectiveDate	Completeddate	CaseStatus
Ready for Supervisor Review	Kelli Baker	1/13/2025		
Ready for Supervisor Review	Kelli Baker	1/13/2025		
Reviewed by Supervisor & Closed	Kelli Baker	1/13/2025	1/13/2025	Closed
Reviewed by Supervisor & Closed	Kelli Baker	1/13/2025	1/13/2025	Closed
Infraction	Mary Santagata	1/10/2025	1/10/2025	

ACO	Title	Address	case type	eLicense Board	Assignment Date	Case number	Status	Complainant Name	Respondent Name	Date Closed
Mary Santagata	State Animal Control Officer	450 Columbus Boulevard, Suite 702	Case	ANIMAL CONTROL	1/3/2025	2025-3	CLOSED	[REDACTED]	BONE AND BARK INN	1/13/2025

ACO Signature	Date
[REDACTED]	

Supervisor Signature	Date
[REDACTED]	